

Communication and Stakeholder Engagement Policy



Sustainable Timber Tasmania is responsible for land management and wood production in Tasmania's Permanent Timber Production Zone.

Sustainable Timber Tasmania seeks to engage with its stakeholders as an important and integral part of doing its job well. The aim of our communication and engagement is to:

- Obtaining valuable insights and input that will assist our planning and decision making
- Being aware of and responding promptly to issues of concern before they become more significant problems
- Building understanding, trust and support for what Sustainable Timber Tasmania does

Sustainable Timber Tasmania recognises that effective two way communication with its stakeholders is a key to delivering these outcomes.

Under this policy, Sustainable Timber Tasmania will:

- Regard stakeholders as any individual, group or organisation that is impacted or has an interest in our operations
- Strive to develop and maintain strong positive relationships with our stakeholders
- Be open and transparent – we will seek to anticipate needs and provide information to meet those needs, rather than just responding to direct requests
- Listen – we will seek to ask rather than tell, and will appropriately consider all input
- Understand and respect the communication needs of different stakeholders – we will seek to tailor our communications and engagement accordingly
- Be professional, timely, objective and respectful in all our communications and engagement including respecting stakeholders privacy
- Be committed to improving our engagement with stakeholders by regularly monitoring, reviewing and publicly reporting on our stakeholder engagement
- Monitor our social media sites in accordance with our Social Media Terms of Use to maintain a respectful environment for everyone.

A handwritten signature in black ink, appearing to read "Steve Whiteley".

Steve Whiteley
Chief Executive Officer
June 2017

